

## L3 Supports

- Basis consultant having around min 5 to 10 years of strong BASIS Implementation/Support exposure for medium to large SAP installations.
- Experience on components like S/4HANA, BW4HANA, MDG, BOBJ, PI/PO, Fiori, SSO etc.
- Should have experience in Pre/Post build activities and Pre/Post upgrade activities.
- Should have experience on Best Practices Activation in S/4HANA system.
- Should have experience on Fiori/Web Dispatcher Configurations, good knowledge on SSL certificates.
- Should have experience in SSO configurations.
- Should have experience in Fiori configurations.
- Should have experience in PI/PO administration, SLD configurations, CTS+ configurations, Communication channels, Managing Queues
- Should have experience on troubleshooting Performance issues in SAP Applications / Database
- Strong ABAP and JAVA administration knowledge is required.
- Experience on SAP Cloud Platform, SAP Cloud Connector, CPI-DS Agent will be added advantage.
- Experience on SAP BOFC / FIM components will be added advantage.
- Should have experience on Printer Drivers installation, Printer end-to-end configurations, troubleshooting on printer relates issue.
- Should have experience on STMS configurations, RFC destinations creation, manage background jobs., troubleshooting the issues.
- Should have work experience in BODS – installations, post activities, repositories creation, job server creations.
- Should have experience on PO communication channels trouble shooting.
- Performance analysis – ABPA, JAVA, HANA
- Experience of System Monitoring including system checks
- Knowledge in User access administration and role management will be an added advantage.
- Knowledge of windows and Linux operating system
- Should be ready to support in 24x7 environment, willing to travel onsite if reqd.
- Excellent analytical and problem-solving skills.
- Should have knowledge in HANA Installations, License administration.
- Should have knowledge in HANA Backups and Restores.
- Should have knowledge in HANA Replication and High Availability.
- Should have knowledge in Table Partitions.
- Should have experience in HANA DB Daily activities, Alert Configuration.
- Candidate should have strong experience in at least two SAP Supported Databases, HANA
- Database certification would be an advantage.
- Must be able to clearly communicate complex technical topics and good troubleshooting knowledge.